

FAQs from a Citizen

1. What are the basic computer software needed to work on e-Pashudhan
Ans: Internet Connection, supported browsers such as Google Chrome, Mozilla Firefox and latest version of Internet Explorer.
2. What are the products available for buying in this portal?
Ans: You can purchase Live Animal (Adult Male, Bull Calves, Heifers and Adult Female), Frozen Semen and Embryos
3. Where can I see the list of animals which are ready for sale?
Ans: Click on GERM PLASM MARKET PLACE, click on Live Animals.
4. What are the Search Options available to buy an animal?
Ans: You can search through Breed wise, Age wise and Price wise, Type of Animal wise, Location wise and State wise.
5. Where can I find the details of an animal?
Ans: Place the cursor on the selected image of an animal and click on the Quick View image. To know more, click on the VIEW DETAILS button
6. How can I compare the features before buying an animal?
Ans: Comparison Chart is available based on the Institution, Breed and Animal Number.
7. What is the mode of payment available?
Ans: Online transactions can be made through Cash and Credit/Debit Card.
8. How can I prepare the list of animals whom I wanted to compare later?
Ans: Click on the Wish List of selected animals and at the end, you can find these animals in the Wish List link.
9. Among the animals in the Wish List, how do I Buy a particular animal?
Ans: Click on the CLICK TO BUY link of a particular animal which you are intended to buy. This animal data will be stored in the MY CART.

10. Should I be a registered user to make the transaction?

Ans: Yes. Click on GERM PLASM MARKET PLACE and on Live Animals. In the top left hand side click on Login and then Sign Up.

11. When I face any problem or need clarification, whom should I contact?

Ans: You can contact to the Toll Free Number **1800-8437-100** and also you can raise the complaint in the Help Desk section.

12. After making a transaction, will I get the Receipt?

Ans: Yes, the receipt will be generated once the transaction is complete.

13. Do I have to buy the entire stock quantity available for a particular Frozen Semen mentioned?

Ans: NO. You can mention the desired quantity in the My Cart section. The amount will be calculated as per the quantity mentioned.

14. Where can I find the vaccination schedule of the animal?

Ans: Click on Quick View->VIEW DETAILS->VACCINATION SCHEDULE. You can have a print copy of the schedule details.

15. What should I do when I wanted to sell the animal?

Ans: Inform to the Animal Husbandry Institute where your animal is registered, the officer will make the provision in displaying your animal in the GERM PLASM MARKET PLACE for sale.

16. Apart from Live Animals, Frozen Semen and Embryos sales, what are the other facilities provided in this portal?

Ans: Additional Services like Training, Animal Certificate Services, Certification Verification Services, Nutritional Advisory Service, Good Care Practice, Health Card Services, Fodder Services, Veterinary Services, Artificial Insemination Services, Connect to Transport, SMS Reminder Services, Disease Screening and Testing, Voice Call Reminder Services and Mail Reminder Services are available. Multiple selections are possible.